



DEPARTMENT OF CONSUMER AFFAIRS
BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.
CALIFORNIA BUREAU OF AUTOMOTIVE REPAIR
10949 North Mather Boulevard | Rancho Cordova, CA 95670
Phone:(916) 952-5210 | Fax:(916) 464-3424
Website: www.bar.ca.gov



NEWS RELEASE

FOR IMMEDIATE RELEASE
July 14, 2016

Contact: Michelle McVay – (916) 574-7749

SETTLEMENT REACHED IN JIFFY LUBE CASE

36 Fanticola family-owned franchise stores suspended and/or placed on probation

SACRAMENTO – The California Bureau of Automotive Repair (BAR) has entered into a Stipulated Settlement agreement with 36 Jiffy Lube shops owned by MC LLC, an Anthony and Joanne Fanticola Family Limited Partnership (FLP), located throughout the state, that were accused of fraud, unfair competition, and making untrue or misleading statements or records based on 37 undercover operations conducted by BAR between May 2013 and September 2013.

According to the Settlement, 36 of the shops involved will be placed on probation for three years. Of those 36 shops, 31 will also be suspended for five days beginning July 14 where the services will be severely limited. These 31 shops are required to post a prominent sign provided by BAR for the entire suspension indicating the beginning and ending dates of the suspension and the reason for suspension. In addition, any violation of any statute, regulation, or rules governing automotive inspections, estimates, and repairs by any other facility owned by Fanticola FLP that is not on probation under the terms of this Settlement will be a violation of probation. Fanticola FLP is required to pay BAR \$220,000 for the cost of investigation and enforcement.

Terms and conditions of probation include random inspections by BAR, reporting on compliance and obeying all laws, reporting financial interest, and retraining all employees every quarter for two years.

[To read the Accusation, Stipulated Settlement and Disciplinary Order click here.](#)

###

ABOUT BAR: The California Bureau of Automotive Repair's (BAR) primary mission is to protect and serve California consumers by ensuring a fair and competitive automotive repair marketplace and administering a model motor vehicle emissions reduction program. Consumers can file automotive repair complaints by contacting BAR at (800) 952 – 5210. Consumers can also file a complaint online at www.bar.ca.gov.

ABOUT DCA: The Department of Consumer Affairs (DCA) promotes and protects the interests of California consumers while ensuring a competent and fair marketplace. DCA helps consumers learn how to protect themselves from unscrupulous and unqualified individuals. The department also protects professionals (licensees) from unfair competition by unlicensed practitioners. Consumers can file complaints against licensees by contacting DCA at (800) 952-5210. Consumers can also file a complaint online at www.dca.ca.gov.